



NAVIGO HEALTH OVERVIEW

One of the nation's premier healthcare savings platforms, NaviGo Health delivers effective telehealth solutions that successfully merge employer affordability with quality, accessible care for members across the United States.

Our concierge suite of healthcare services provides access to top-notch telemedicine (available 24/7/365), negotiates the best price for medical services, saves up to 80% of prescription medications, and more! Also, our expert healthcare liaisons help members navigate throughout our system, ultimately advising on how to maximize savings.

A practical solution that reduces health insurance costs for organizations and employees alike, NaviGo Health is also a problem-solving benefit for underinsured members and individuals residing in rural areas where provider shortages are common.

MEMBER SERVICES

Healthcare Liaisons – Personal Health Advisors & Assistants

As NaviGo Health experts, Healthcare Liaisons serve as member advisors and assistants, ultimately pinpointing how members can save on medical and pharmacy expenses. Healthcare Liaisons are available to schedule medical appointments, connect directly with physicians, research procedure pricing for affordable treatment costs, and advocate on the member's behalf.

Customer Service Representatives



Trained to handle almost any situation, our member service representatives help to ensure positive member experience and work diligently to connect members with the appropriate level of care. Available 24/7/365, our member service representatives also answer general service questions and member account inquiries.

TELEMEDICINE (no fee or copay)

NaviGo Health provides access to board-certified, credentialed physicians anytime, anywhere in the United States. Physicians are always available to diagnose a large variety of acute ailments, provide treatment plans and prescribe medication, when deemed necessary, and provide follow-up consultations when needed. Many of our members receive help within 15 minutes.

- Virtual urgent care – available 24/7/365
- Successfully treats over 70% of reported medical issues
- Dermatology – no consultation; fee included for free
- Behavioral Health – industry-leading/ first two sessions are free with master-level clinicians available for immediate care



COMMONLY TREATED CONDITIONS

- Arthritis
- Respiratory Infections
- Sinusitis
- Tonsillitis
- Cold/Flu
- Sprains and Strains
- Minor Burns
- Pink Eye
- Insect Bites
- Skin Infections
- Gastroenteritis
- And more!

DERMATOLOGY (no fee or copay)

Staffed with board-certified physicians and dermatologists, NaviGo Health provides quality, convenient care that adequately treats a variety of minor skin conditions. Our telehealth solution allows members to bypass the hefty cost and wait times associated with in-person visits while receiving help in as little as 15 minutes. Medical consultations are available via telephone or bi-directional video.

Available 24/7/365, we are dedicated to providing members with affordable and responsive dermatological care from anywhere in the United States. Utilizing our secure portal, members can discreetly upload images to help ensure an accurate diagnosis. Follow-up medical consultations are available when necessary.

COMMONLY TREATED CONDITIONS

- Cold Sores
- Psoriasis
- Eczema
- Alopecia
- Rosacea
- And more!